

Living Well Network Computer Home Visits for LWN Members

Diane Martin, Living Well Network Coordinator phone: 617-528-0643
Freeman Deutsch, Computer/Technology Advocate

Scheduling

We have a new process to schedule and track Computer Home Visits. The process was developed to provide the necessary checks and balances for best accounting practices.

Call Diane to schedule a Computer Home Visit at 617-528-0643 (If you leave a voicemail, please leave the best time and day to reach you.)

Or via email Diane at dmartin@agassiz.org

- JUL 1 to SEP 15 email is checked weekly
- SEP 16 to JUN 30, email is checked on Mondays, Wednesdays, and Thursdays

After Diane has spoken to you, Freeman will contact you and finalize the details for the home visit.

Rates:

1 hour minimum at \$35/hour, and in increments of 15 minutes thereafter (¼ hour is \$8.75, ½ hour is \$17.50, ¾ hour is \$26.25); for instance if Freeman was at your home for 75 minutes, the total for that visit is \$43.75.

Payment

Check (preferred) or cash payment is due at the end of the visit. Checks should be made out to Agassiz Baldwin Community (please put LWN home visit in the memo section in the lower left of the check). Give Freeman the check or cash and he will provide a written receipt for all visits.

Membership Requirement

Home Visits require up-to-date paid Living Well Network membership. LWN membership is \$125 per couple or \$75 per individual per *calendar year*. For more information on LWN membership and to sign up as a member go to

<http://agassiz.org/living-well/lwn-membership/>

Home Visit Services

This is a partial list of some of the things that Freeman can help you with:

- Set up new computer and technology equipment (including televisions, networks, printers, etc.); organize equipment cords
- Advise you on upgrades and purchase of equipment and software
- Tutor computer and device skills (from very basic to more advanced)
- Help you make your computer more secure
- Set up and/or use your computer (Mac or PC) or iPhone
- Fix syncing issues between Macs and iPhone
- Set up Google Docs, Gmail, Google Calendar, Google Voice, etc.
- Set up Drop Box

- **Ensure that your data is always backed up**
- **Restore lost data, and help organize your computer data**